

## You're the New Chief; Now What?

### COURSE EXAMINATION

- 1) What should a new chief consider when developing their one-year action plan?  
**a. Develop a transition plan**  
b. Forge a solid labor/management strategy  
c. Learn how to politicize the department's accomplishments  
d. All of the above
- 2) Which of the following is a component of a transition plan?  
a. Priorities  
b. Direction  
c. Vision  
**d. All of the above**
- 3) When developing a transition plan, explain that the members of the department will have the opportunity to offer input  
**a. True**  
b. False
- 4) What component of the one-year plan will be the basis for a press release that informs of the department's mission, vision and direction?  
**a. Closing statement**  
b. Executive summary  
c. Opening statement  
d. Introduction
- 5) What should not control the department's direction and vision?  
a. The mayor  
b. Union  
**c. Rumor mill**  
d. Public input
- 6) After the mandatory goal to continue to answer alarms the first priority is to learn as much about your boss and the direction of city leaders?  
**a. True**  
b. False
- 7) The second priority is to review the status of current labor negotiations  
a. True  
**b. False**
- 8) The chief should schedule an audit at least every \_\_\_\_\_  
a. Year  
b. Month  
**c. Six months**  
d. Week
- 9) When starting the accountability process, who would be helpful in assisting the chief?  
a. Internal auditors  
b. Finance department staff  
c. Fire administration staff  
**d. All of the above**
- 10) What is one of the first operational items the chief should confirm and verify?  
a. Apparatus is in working order  
**b. Chief officers have attained incident command training**  
c. Firefighters meet certification requirements  
d. A respiratory protection program
- 11) Which of the following is a fire chief's concern with failing to comply with the National Incident Management System (NIMS)?  
a. Poor ICS practice  
**b. Disqualification of grant funding**  
c. Federal audit  
d. None of the above
- 12) What should be tested and certified annually by an independent third party?  
a. Nozzles  
b. NIMS  
**c. Aerial and ground ladders**  
d. Dispatch center
- 13) What should a fire chief's department be in compliance with when delivering emergency medical services with regards to patient care reports?  
**a. HIPAA**  
b. NIMS  
c. OSHA  
d. NIOSH
- 14) What is a determining factor in how the department performs in and out of quarters?  
**a. Communications**  
b. Mission Statement  
c. Vision Statement  
d. Age of apparatus fleet
- 15) Who should head an SOG/SOP committee?  
a. Company Officer  
b. Mayor  
**c. Chief officer**  
d. Independent third party consultant
- 16) Which of the following are other annual surveillance-testing programs that should be verified early in a fire chief's watch?  
a. Hose testing  
b. Fire pump testing  
c. Hydrant flush testing  
**d. All of the above**
- 17) As part of a committee reporting process, each committee chair should identify barriers to reaching success and describe the resources needed  
**a. True**  
b. False
- 18) Who should conduct annual fire station and facilities inspections?  
a. Fire Chief  
**b. Executive member**  
c. Company Officer  
d. Budget office
- 19) What is the cornerstone of every efficient and effective fire-rescue department?  
a. Administration  
b. Union  
c. Fire company  
**d. Training/education**
- 20) An agency's accreditation status is another aspect of accountability as it involves governmental policy making at the highest levels  
**a. True**  
b. False